IMPLANTS OF EXCELLENCE PROGRAMME

1. Free online registration at www.polytechhealth.com. To register, you will need your implant passport (which you will have received from your surgeon after surgery).

2. You can register for up to six months after surgery.

3. The registration is only valid if the online-form has been filled out completely.

4. The annual survey link will be sent to you by e-mail. The link is active for a limited time only. Make sure to take part in the survey in time. If you have not received an e-mail with the link by the end of May (if you register by 31.03. of the previous year), contact ioe@polytechhealth.com at your earliest convenience.

5. By registering to the “Implants of Excellence” programme you fully accept the terms and conditions associated therewith.

YOUR PARTICIPATION

1. The “Implants of Excellence” programme is a voluntary service provided by POLYTECH and can be changed or discontinued at any time. Use of the programme is subject to the conditions in effect at the time of surgery. The programme is only valid in countries where POLYTECH is active.

2. The programme shall not apply in the following cases:
   - Damage to the implant before or during implantation surgery.
   - Damage to the implant as a result of an accident or injury.
   - Damage to the implant by mammography.
   - Damage to the implant during open or closed capsulotomy.
   - Complications in the form of haematomas, infections and seromas during or immediately after surgery.

Breast implant replacement requests for MESMO® sensitive, Microthane® and POLYtxt® implants as a result of Baker III or IV capsular contracture must be documented by your surgeon through photographs before the implant is removed. The same applies to rotations of Microthane® implants.

3. Applying the latest surgical techniques and with due regard to the user information of the respective breast or gluteal implant, implantation must be performed by a trained surgeon. If possible, the surgeon who performed the implantation should be contacted again in the event of a rupture or capsular contracture. If this is not possible, POLYTECH must be informed pro-actively.

4. The damaged implants must be sent decontaminated to POLYTECH for examination within four weeks after removal. A comprehensive surgical report must be enclosed. In cases where implants are not properly returned and documentation is not properly submitted, benefits cannot be granted.

5. Valid for all surgeries after 01.03.2019. Previous Implants of Excellence and B-Lite® Forever programme conditions will be valid only for surgeries performed before 01.03.2019 according to each programme’s conditions.
IMPLANTS OF EXCELLENCE PROGRAMME

The Implants of Excellence programme has been especially developed for patients with POLYTECH implants.

It offers an additional service in specific cases and is aimed at increasing your satisfaction and boosting your confidence before and after surgery.

POLYTECH is a leading manufacturer of breast and body contouring implants. All implants are manufactured with the utmost care and are of exceptional quality. Online registration to the Implants of Excellence programme is free.

IMPLANTS OF EXCELLENCE AT A GLANCE

The programme covers all indications mentioned in the user information, e.g. augmentation and reconstruction of breast and buttocks as well as breast lift with implants.

<table>
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<th>Products</th>
<th>Service</th>
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| Breast implants incl. B-Lite® with the following surfaces:  
- MESMO® sensitive  
- Microthane®  
- POLYtxt®  
- POLYsmooth™  
- Gluteal implants | Free lifetime exchange of implants  
- In the event of a material related loss of shell integrity.  
- Including contralateral breast adjustment in all cases diagnosed by a surgeon. |
| Additional service offer for implants with the following surfaces | Implant replacement in the event of Baker III or IV capsular contracture |
| - MESMO® sensitive  
- POLYtxt®  
- Microthane® | Up to 10 years after surgery. |
| - Microthane® | Up to 15 years after surgery including rotation. |

Not valid for implants > 700 ml or for B-Lite® implants > 920 ml.

YOUR ADDITIONAL BENEFITS WITH IMPLANTS OF EXCELLENCE

- Annual patient surveys give you the opportunity to comment on your quality of life with implants. Taking part in the annual surveys also entitles you to receive the benefits of the “Implants of Excellence” programme.

- You will receive key highlights of the annual POLYTECH patient survey.

- You can find more patient information, especially for those participating in the “Implants of Excellence” programme, on our website www.polytechhealth.com.

- The POLYTECH team is happy to answer any questions you may have.

- With more than 30 years of experience in breast and gluteal implants, POLYTECH stands for Commitment, Safety and Quality: Quality you can feel.